



Process Engineer (m/f)

Luxembourg

The **Process Engineer** has experience in logistics customer deployments and implementations, specifically focused on creation and execution of operational processes.

He/she possesses business logistics process design and operating procedure documentation experience – participating & supporting in the process flows, Standard Operating Procedures, Working Instructions, Cost Driver Models and other business-process related documentation. This skill-set will enable successful logistics project start-ups, thorough and professional process and procedure documentation, and ultimately, successful transition to operational readiness and stabilization.

Your tasks and responsibilities

- Being the part of Operation and work closely with multiple KN IL functional units such as Solution Development, Implementation, Application Support, Finance, and Logistics Provider Management to aid in the design of Integrated Logistics solutions for our clients
- Understand current operational landscape within KN IL verticals and utilize lessons-learned to continuously improve future customer implementations
- Participate in operational process design for KN IL customer implementations, working closely with above functional units
- Support to translate operational process design into applicable process documentation – process flows, Standard Operating Procedures, Working Instructions, etc.
- Support that all process documentation for existing clients, as mentioned above, is maintained and updated as required
- Participate in design and coordination of User Acceptance Testing
- Participate in customer implementation meetings, in-person and remote, as required
- Post-go live support for the newly implemented customers & support in the stabilization of the already existing ones
- Support the development of KPIs and report in collaboration with Reporting teams
- Collaborate with Quality representative and Operations so that all process documentation for existing clients is maintained and updated as required. (process to be initiated by Quality or OPS, PE to support)
- Participate in operational meetings with clients, in some cases requiring travel during design, implementation and stabilization phases
- TMS knowledge which acts as buffer between Application Support and Operations
- Define effective standards in regards to process, KPI an staff training
- Define concepts and be trained on lean management for efficient and sustainable optimization of operational processes and lead Operations teams towards these ways of working
- Mentor internal team members on Kaizen
- Ensure operational ideas on improvements are heard and implemented and when require support change request procedure
- Solve problems related to operational design deficiencies in our customer's supply chains, as well as obtain approvals from various stakeholders for changes.
- Give input for the operation go/no-go decision during implementation phases of our customer's business based on knowledge of operational design, UAT execution and other factors.

GDP / GxP Compliance:

- Compliance with the relevant GDP / GxP requirements and guidelines (WHO Technical Report Series, 957, 2010), customer demands and all internal regulations of the KN Lux organization.
- Compliance with required customer quality standards (CSV, etc).

Your skills and experience

- University degree or similar level of education in transport and/or logistics business
- Process oriented
- Analytical thinking abilities
- Understanding production as well as service provider industry
- Experience in day-to-day operations as well as new customer implementation
- Solid experience in Kaizen and other Continuous Improvement methodology
- Lean Six Sigma Green Belt certified
- Experience in logistics business process design
- 1 to 5 years of combined working experience including leadership, process optimization and logistics or equivalent
- Experience in working with logistics and/or ERP/WMS software system
- Knowledge of process flow design methodology, creation and tools (i.e. Visio)
- Proficiency in MS Office
- Ability to multi-task and work under pressure
- Ability to work well both individually as well as in a team
- Good communication and presentation skills
- Willingness to travel (up to 30% of working time)
- Fluent in English

Good reasons to join

We offer a challenging role within the international environment, with a lot of opportunities to grow, attractive salary and relocation support.

Located at the very heart of Europe, and as such the ideal starting place to travel in Europe, Luxembourg is the only Grand Duchy left in the world. The country is known by its diversity, amazing nature and beautiful castles. Internationality is for sure one of the most interesting facts about Luxembourg – if you work here, you will come into contact with many different cultures, which is always beneficial for your international career development. 47 % of the population are foreigners and come from 175 countries.

Kuehne + Nagel in Luxembourg was founded in 1970 and currently has around 700 employees with over 30 different nationalities. Our head office is located in Contern, an industrial zone in the south-eastern part of Luxembourg (appr. 15min by car from Luxembourg/Luxembourg City Center). You can easily reach our offices by car via the highways from Germany (direction Trier/Saarbrücken), France or Belgium as well as by bus or by train from Luxembourg City and Trier.

Contact

You can apply by sending your resume and cover letter to: sandra.cekov@kuehne-nagel.com

With over 76,000 employees at some 1,200 locations in over 100 countries, the Kuehne + Nagel Group is one of the world's leading logistics companies. Its strong market position lies in the seafreight, airfreight, contract logistics and overland businesses, with a clear focus on high value-added segments such as IT-based integrated logistics solutions.

Note: Condition for the conclusion of an employment agreement in the above-mentioned role is the provision of an up-to-date (not older than 3 months) certificate of good conduct as per legislation of 23 July 2016.